

## **BEFORE CALLING ROME INDUSTRIES FOR SERVICE, ELIMINATE THE FOLLOWING:**

- 1) ANY WATER FLOW PROBLEMS, “**FLO**” (little or no water flow) or “**HP**” (low water flow)
  - a) The pump is not running.
  - b) The filter is dirty or clogged.
  - c) Shortage of water to pump; dirty skimmer, low water level, air leak
  - d) Valves not in correct position.
- 2) ANY ELECTRICAL PROBLEMS
  - a) Breaker is off or tripped.
  - b) Unit is wired incorrectly.
- 3) ANY INSTALLATION PROBLEMS
  - a) Is the unit sized correctly?
  - b) Is the unit plumbed correctly and leak free?
- 4) USER ERROR
  - a) Does the owner have operational knowledge of the unit?
  - b) “**FL3**” FIL mode must be in the **OFF** position or an FL3 error code will be displayed.
  - c) The desired temperature must be set above the actual pool water temperature for the heater to run.
  - d) Is the filter run time long enough to heat the pool?

SEE PAGES 10-11 IN OWNERS MANUAL FOR FURTHER TROUBLESHOOTING INFORMATION.